



VOLUNTEER COVENANT

The Glen Ellyn Food Pantry is a ministry where we promote and ensure healthy boundaries are established for our guests. As such, we require every volunteer with the Glen Ellyn Food Pantry to sign this covenant as a promise to follow the statements below while serving with our ministry.

While serving in my role at the Glen Ellyn Food Pantry:

I WILL:

- Treat every guest and volunteer with dignity and respect.
- Be mindful that I represent the Glen Ellyn Food Pantry while serving.
- Seek out assistance from my team leader if I need help interacting with a guest or am unable to serve a guest with dignity for any reason.
- Treat the information shared by guests with the utmost confidentiality.
- Commit to proactive conflict resolution.
- Follow policies, procedures and guidelines as outlined in the Volunteer Handbook.

I WILL NOT:

- Give my opinion about a guest's personal situation or religious beliefs.
- Say or do anything while serving that undermines or contradicts Glen Ellyn Food Pantry's beliefs and core values.
- Give any money or gift cards to a guest.
- Drive anywhere with a guest or visit a guest's home or drive a guest's car.
- Disclose information shared by a guest except when harm to self or others may be involved.
- Offer a guest personal or professional services other than those offered at the Glen Ellyn Food Pantry.

By signing:

- I confirm that I have received the Volunteer Handbook.
- I commit to keeping appropriate boundaries with all of our guests and I agree to follow the above statements while serving at the Glen Ellyn Food Pantry.

Signature:

Date:

Printed Name: